



## BEFORE THE DISCIPLINARY COMMITTEE OF PAKISTAN MEDICAL COMMISSION

In the matter of

Complaint No. PF.8-2100/2022-DC/PMC

Information from Prime Minister Citizen's Portal against Dr. Naveed Haider and Dr. Anam Ejaz

Mr. Ali Raza	Chairman
Dr. Anis-ur- Rehman	Member
Dr. Asif Loya	Member

*Present:*

Dr. Naveed Haider (62828-P)	Respondent
Anam Ejaz (106920-P)	Respondent
Hearing dated	04.06.2022

### I. FACTUAL BACKGROUND

1. Information was received at the Pakistan Medical Commission from Prime Minister Citizen's Portal on 10.01.2022 against Dr. Naveed Haider (62828-P) and Dr. Anam Ejaz (106920-P) working at Naveed Hospital, Muzaffargarh.
2. In the information it has been revealed that Dr. Naveed Haider and Dr. Anam Ejaz have imprinted unregistered degree(s)/qualifications on their signboard as MBBS, RMP, MCPS, ENT, GP and MBBS, RMP, Physician and Medical Specialist, respectively. It is pertinent to mention here that



Dr. Naveed Haider and Dr. Anam have got only basic medical qualification of MBBS registered with PMC under registration No. 62828-P and 106920-P, respectively.

## II. SHOW CAUSE NOTICE

3. In view of information, a Show Cause Notice was issued to Dr. Naveed Haider on 21.02.2022 mentioning allegations in the following terms:

4. **WHEREAS**, information has been received through Prime Minister Citizen's Portal on 10.01.2022 by the Disciplinary Committee of Pakistan Medical Commission (hereinafter referred to as the "Information") which is attached as Annex I and shall be read as an integral part of this notice; and

5. **WHEREAS**, in terms of information, it is observed that, you are practicing at Naveed Hospital, Rangpur Road, Chowk Sarwar Shaheed, Kot Adu, Muzaffargarh; and

6. **WHEREAS**, in terms of information, you are carrying out practice as Consultant ENT Specialist & General Physician and qualification(s) imprinted on your signboard at "Naveed Hospital, Rangpur Road, Chowk Sarwar Shaheed" are as follows:  
MBBS, RMP, MCPS (ENT), Consultant (ENT), Specialist of; Ear, Nose, Throat, Pneumonia, Asthma, Chest problems, Typhoid, Malaria, Joint and back pain.

7. **WHEREAS**, you are registered with Pakistan Medical Commission under Registration No. 62828-P, whereby you have got the degree of Basic Medical Qualification (MBBS) only; and

8. **WHEREAS**, a general practitioner cannot practice in the field of specialty without requisite qualification duly recognized by the Commission and represent as having acquired or seek to practice a specialty unless the same is recognized by the Commission. Therefore, in view of facts mentioned above your conduct of representing yourself as a specialist is in violation of section 29(2),(8)&(10) of the Act, read with Regulation 8(2) of Code of Ethics of Practice for Medical and Dental Practitioners, Regulations, 2011;

4. In view of information, a separate Show Cause Notice was also issued to Dr. Anam Ejaz on 21.02.2022 mentioning allegations in the following terms:

4. **WHEREAS**, information has been received through Prime Minister Citizen's Portal on 10.01.2022 by the Disciplinary Committee of Pakistan Medical Commission (hereinafter referred to as the "Information") which is attached as Annex I and shall be read as an integral part of this notice; and



5. **WHEREAS**, in terms of information, it is observed that, you are practicing at Naveed Hospital, Rangpur Road, Chowk Sarwar Shaheed, Kot Adu, Muzaffargarh; and
6. **WHEREAS**, in terms of information, you are carrying out practice as Physician & Medical Specialist and qualifications(s) imprinted on your signboard at “Naveed Hospital, Rangpur Road, Chowk Sarwar Shaheed” are as follows:  
MBBS, RMP, Physician & Medical Specialist;  
Specialist of; Stomach, Liver, Blood Pressure, Diabetes, Pneumonia, Asthma, Chest problems, Typhoid, Malaria, Joint and back pain, Ear, Nose, Throat.
7. **WHEREAS**, you are registered with Pakistan Medical Commission under Registration No. 106920-P, whereby you have got the degree of Basic Medical Qualification (MBBS) only; and
8. **WHEREAS**, a general practitioner cannot practice in the field of specialty without requisite qualification duly recognized by the Commission and represent as having acquired or seek to practice a specialty unless the same is recognized by the Commission. Therefore, in view of facts mentioned above your conduct of representing yourself as a specialist is in violation of section 29(2),(8)&(10) of the Act, read with Regulation 8(2) of Code of Ethics of Practice for Medical and Dental Practitioners, Regulations, 2011;

### III. REPLY TO SHOW CAUSE NOTICE

5. Dr. Naveed Haider submitted his reply to Show Cause Notice on 08.03.2022 wherein he contended that:
  - a) I have been working as Regular Medical Officer since 04.12.2013. On 28.11.2021 started to run my own Hospital namely Naveed Hospital. I am practicing as a General Practitioner and not representing as ENT Specialist.
  - b) The information provided to you about our hospital is not true and the pictures which have been provided to the PMC as evidence were taken before inauguration of the hospital. At that time, there were some mistakes made by the painter, which afterwards, were corrected by us.
  - c) The present & real pictures of our hospital are attached with this letter. My PMC certificate, training completion certificate and all other experience certificates of various departments in different hospitals are also attached.
  - d) I have completed my training of MCPS (ENT) from Sheikh Zayed Hospital, Rahim Yar Khan. The complaint against me is based on false information and accordingly no action should be taken.



6. Dr. Anam Ejaz also submitted her reply to Show Cause Notice on 08.03.2022 wherein she contended that:

- a) I am working as a General Practitioner at Naveed Hospital and the information provided to PMC about our hospital is not true.
- b) The pictures which were provided to the PMC as evidence were taken before inauguration of our hospital. At that time, there were some mistakes made by the painter, which afterwards, were corrected by us. The present & real pictures of our hospital are attached with this letter.
- c) My PMC certificate & experience certificate are also attached. I am not violating PMC rules & regulations and accordingly no action should be taken against me.

#### **IV. HEARING**

7. On receipt of reply from the Respondent the matter was fixed for hearing before the Disciplinary Committee on 04.06.2022. Notices dated 18.05.2022 were issued to Respondent doctors directing them to appear before the Disciplinary Committee on 04.06.2022. Respondent Dr. Naveed Haider and Respondent Dr. Anam Ejaz appeared before the Disciplinary Committee.
8. The Disciplinary Committee inquired from Respondent Dr. Naveed Haider about the college from which he has done MBBS, the Respondent stated that he passed his MBBS from Quaid e Azam Medical College, Bahawalpur. Respondent Dr. Anam Ejaz responded that she has done MBBS from Sheikh Zahid Medical College, Rahim Yar Khan.
9. The Disciplinary Committee inquired from Dr. Naveed Haider if he had completed his specialization in ENT to which he responded that, yes he had completed the same. The Disciplinary Committee further asked about details of specialization completed and exit exam if passed or otherwise. He responded that he has done FCPS training but couldn't passed the exit exam as yet, further stated that he last attempted the exit exam in 2017 but failed.
10. The Disciplinary Committee inquired from Dr. Naveed Haider as to his representation as ENT specialist/consultant, at Naveed hospital, whereas he has not completed the requisite post graduate qualification. The Respondent doctor stated that he had recently opened his private hospital at Muzaffargarh. Being the sole organizer of the whole hospital he let his dispenser to



make the sign boards of hospital where the dispenser made the mistake while writing those post graduate qualifications with his and his wife's name.

11. The Disciplinary Committee inquired from Dr. Anam Ejaz for her representation as a specialist / consultant, at Naveed hospital, whereas she has not completed requisite post graduate qualification, in response to which she stated that it was mistake of the dispenser who mistakenly wrote all those specialties on the sign board of the hospital.
12. Both respondent doctors submitted during the hearing that they have rectified and removed all such deceptive titles and qualifications from the sign board and prescription pad as well. The Respondent Dr. Naveed Haider was confronted with his letter head which was submitted along with his reply after issuance of show cause notice to them. The letter head still had qualifications mentioned as house physician / surgeon, medical officer Bahawal Victoria hospital, ex-resident / house officer Sheikh Zahid hospital, training completed of MCPS ENT, RMP, the Respondent Dr. Naveed Haidar stated that he is not aware as to what to write on the letter head.
13. Responding to another question put by the Disciplinary Committee Dr. Naveed stated that Naveed Hospital is not registered with Punjab Healthcare Commission as yet. He was asked what facilities are being provided at the hospital. He responded that only facility of OPD is available. The Disciplinary Committee clarified that this health care facility does not fulfil the requisites of a hospital, therefore word 'hospital' cannot be used to which Respondent Dr. Naveed simply replied that he does not have knowledge of such things.
14. The Disciplinary Committee inquired from Dr. Anam Ejaz if she is currently practicing or not and where did she worked/gained experience after MBBS/house job, to which she responded that she is practicing as a general physician and seeing patients of gastro and patients with common ailments. She clarified that after her house job she has not done any practice or job but her husband trained her about dealing with common OPD patients and ENT patients.
15. The Disciplinary Committee inquired from Dr. Naveed Haider as to where did he worked/gained experience after house job, to which he responded that he has done his house job from Bahawal Victoria Hospital and also worked as medical officer in the same hospital. He has left that job because after passing Public Service Commission exam he was selected as medical officer in

District Muzaffargarh and now serving as in-charge Basic Health Unit at Muzaffargarh. The Respondent further added that he is not taking non-practicing allowance and running his hospital in the evening, while in day time his wife Dr. Anam Ejaz runs the hospital.

## V. FINDINGS AND CONCLUSION

16. After perusal of record and hearing both the Respondents in person the Disciplinary Committee has noted that the instant matter was referred by the Prime Minister Citizen's Portal to the Pakistan Medical Commission on 10.01.2022 against Dr. Naveed Haider (62828-P) and Dr. Anam Ejaz (106920-P) working at Naveed Hospital, Muzaffargarh. Evidence attached with the complaint received from Prime Minister Citizen's Portal included photographs of sign board of Naveed Hospital. On the sign board of Naveed Hospital following qualifications are mentioned.

“Dr. Naveed Haider  
MBBS, RMP, MCPS (ENT), Consultant (ENT),  
Specialist of; Ear, Nose, Throat, Pneumonia, Asthma,  
Chest problems, Typhoid, Malaria, Joint and back pain.

AND

Dr. Anam Naveed  
MBBS, RMP, Physician & Medical Specialist;  
Specialist of; Stomach, Liver, Blood Pressure, Diabetes,  
Pneumonia, Asthma, Chest problems, Typhoid, Malaria,  
Joint and back pain, Ear, Nose, Throat.”

17. The Committee noted that in September 2021, the Pakistan Medical Commission widely circulated through public notice on its website and newspapers and warned all medical practitioners against using misleading titles with their names which cause misrepresentation to the general public and patients as to their qualifications and skills. It was made abundantly clear in the public notice that such misrepresentation as to specialized medical and dental practice is in violation of the Code of Ethics and tantamount to misconduct. In addition, such act is in gross violation of the PMC Act 2020 and mandates a disciplinary action against medical and dental practitioners involved in such deceptive practices.

18. When Respondent Dr. Naveed and Respondent Dr. Anam were confronted with the pictures of sign board of their hospital and misrepresentation made thereon they took the stance that it was done mistakenly by their dispenser. However, this assertion of the Respondents is prima facie false as even the fresh prescription pad which the Respondent himself has submitted still contains the deceptive representation under:

“Dr. Naveed Haider  
House Physician / Surgeon, Medical Officer Bahawal Victoria hospital,  
Ex-resident / house officer Sheikh Zahid hospital,  
Training completed of MCPS ENT, RMP,”

Furthermore, a dispenser could not have come up on his own with qualifications for both the Respondents without having been informed of the same by the Respondents. Therefore, submission of both Respondent doctors that their staff made such misrepresentation on the sign board as well as on the prescription pad is not tenable and it is clear that such misrepresentation was deliberately done on part of both Respondents.

19. Respondent Dr. Naveed Haidar was inquired from during the hearing about completion of his post-graduation. He stated that he has done MCPS training but couldn't passed the exit exam as yet, further stated that he lastly attempted for exit exam in 2017 but failed. Therefore, he is admittedly not a specialist and nor does he have a post graduate qualification recognized by PMC.

20. The Committee has noted that Dr. Anam Ejaz has admitted during the hearing that after her house job she has not gained practice experience as a general practitioner from any hospital. Dr. Anam during the hearing stated that she is practicing as general physician and seeing patients of gastro and patients with common ailments and after house job she has not done any practice or job but her husband trained her about dealing with common OPD patients and ENT patients.

21. It is a matter of record that Respondent Dr. Naveed Haider is registered with Pakistan Medical Commission under Registration No. 62828-P and Respondent Dr. Anam Ejaz is registered under Registration No. 106920-P. Both the Respondents have obtained only basic medical qualification

and no post-graduate/ additional or alternate qualification is registered against their names in the record of Pakistan Medical Commission.

22. It is also an admitted fact that Dr. Naveed Haider has not even cleared his exit exam of CPSP. Mere completion of training in some discipline of medicine does not entitle a medical/dental practitioner to represent himself as consultant or specialist. Similarly, Dr. Anam is simple MBBS and does not hold any post-graduate/additional or alternate qualification.
23. The practice of medicine and its embodiment in the clinical interactions between a patient and a medical practitioner, is fundamentally a moral activity that arises from the imperative obligation to care for patients. This relationship between a patient and a medical practitioner is based on integrity and principles of trust and honesty, which gives rise to a duty of care and the medical practitioners' ethical responsibility to place patients' welfare above the physician's own self-interest. Medical practitioner should not falsify, misrepresent or exaggerate their qualifications or experience which amounts to fraudulently inducing the patient to agree to be treated for his/her ailment or procedure. Medical practitioners are mandatorily required to be honest about their qualifications and skills in their area of expertise when representing the same to a patient. When a medical practitioner is not truthful about his capability and qualification and rather uses innuendos to lure patients to his practice, this constitutes a clear breach of the duty of care of the doctor to the patient and such actions fall in the definition of a legally recognized offence of misrepresentation. Such behavior of practitioner is unacceptable and strictly prohibited under PMC Act 2020.
24. It is important to mention here that in terms of provisions of the PMC Act 2020, a medical or dental practitioner can represent and practice as a specialist only upon having obtained the post graduate qualification which is duly recognized and consequently registered on their license by the PMC. Medical practitioners who have been granted license to practice basic medicine or dentistry as a general practitioner cannot practice as a specialist or use specialization or consultant titles with their names as it amounts to deceiving the general public. Section 29 of the Pakistan Medical Commission Act 2020 explicitly prohibits in this regard as under:

***Section 29. Licensing***

*“(2) A general practitioner may treat all ordinarily recognized common medical or dental ailments and shall not practice in fields or specialties, as recognized by the Commission for which formal training is required*





..... No practitioner shall represent himself as a specialist or practice as a specialist without having appropriate qualifications, recognized and duly registered by the Commission. ....”

Sub-section (8) provides:

“(8) No medical or dental practitioner shall be permitted to represent in Pakistan as having acquired or seek to practice a specialty unless the same is duly registered on his license by the Authority. ...”

Furthermore, Sub-section (13) provides:

No registered licensee shall use or publish in any manner whatsoever any title, description or symbol indicating or intended to lead persons to infer that he possesses any additional or other professional qualification unless the same has been duly recognized and registered on his license by the Commission.

25. Furthermore, to highlight the intention of the Commission to subvert such deceptive conduct of medical and dental practitioners, the PMC Enforcement Regulations, 2021 categorize the false representation of qualifications as a major offence. The regulation 13, is reproduced as under:

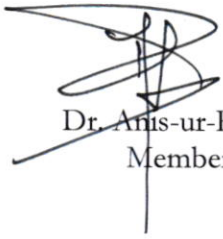
13. (1) a) Major offence to includes offences of false representation of qualifications, gross negligence ...”

26. Disciplinary Committee aims to emphasize herein that when a medical practitioner misleads a patient or the public by professing himself to be more qualified or experienced, such conduct fall sunder the definition of deception and misrepresentation. By acting in this manner, the medical practitioner compromises the relationship with the patient, which is based primarily on trust and transparency. The misrepresentation of qualifications by medical practitioners carries civil as well as criminal repercussions. Such behavior is treated seriously because when a medical practitioner lies about his credentials to his patients or to the public, he effectively destroys the privileged ‘doctor-patient’ relationship based on trust.

27. In view of above discussion, the Disciplinary Committee decides to impose a penalty of PKR 50,000/- (Fifty thousand rupees only) on each of Respondents i.e. Dr. Naveed Haider and Dr. Anam and directs them to refrain from such violation in future. Dr. Naveed Haider and Dr. Anam are directed to pay their individual penalty amount of fine in the designated bank of the Commission within fourteen (14) days from the issuance of this decision and forward copies of the paid instruments to the office of the Secretary to the Disciplinary Committee. In case of failure

by any respondent doctor to pay the penalty amount, the licenses of respective doctor shall be deemed to be suspended and shall remain suspended until such time the fine is paid.

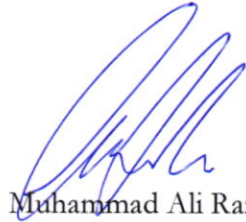
28. The subject proceedings stand disposed of accordingly.



Dr. Anis-ur-Rehman  
Member



Dr. Asif Loya  
Member



Muhammad Ali Raza  
Chairman

20<sup>th</sup> July, 2022